



S U M M E R H O U S E

RESTAURANT SUPERVISOR

Job Details

We are looking for a passionate and dedicated Restaurant Supervisor to join our team at Summerhouse Harmony Hall. We are passionate about amazing culinary experiences, spirited hospitality, and our community..

This position would support the Management Team in all aspects of restaurant operations. The restaurant supervisor is responsible for the development of new and current staff, while upholding all service standards. In addition, this position must maintain a safe and sanitary work environment and be able to coach staff while remaining friendly and flexible resulting in the best guest experience possible.

The person we are looking for must demonstrate strong communication skills and leadership abilities, be eager to learn and grow with us, have a passion for creating guest experiences around food & wine, enjoy finding new ways to solve problems, have an ironclad integrity, and love being around people.

Job Skills and Essential Functions

- Providing hands-on support and guidance for the restaurant operations.
- Conflict Resolutions
- Carryout all opening and closing duties
- Assisting the management team in all aspects of the restaurant as required Oversea the dining area, supervises food and beverage service staff in accordance with operating policies
- Creates a positive team atmosphere among team members while maintaining standards for appropriate team behavior on shift.
- Handle guest complaints in restaurants.



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- Schedules periodic FOH staff meetings to ensure correct interpretation of policies and obtain feedback from staff members.
- Is flexible in dealing with changes/problems (e.g., being short staffed).
- Effectively forecasting restaurant needs.
- Priorities tasks effectively to ensure most important tasks are completed on time.
- Delegates and follow-up effectively
- Assist in planning and managing events

Requirements

- Minimum 2 years restaurant supervisory experience or related field
- Proficiency in using computer software
- Knowledge of point of sale systems
- Strong leadership skills with an affinity for capacity development.
- Excellent conflict resolution abilities.
- Innovative, trustworthy, and impartial.
- Must be able to work evenings, weekends, and holidays

Interested applicants must send resume to hamiltonjodianni@gmail.com